

## **CONVERGYS PAPER ON 2nd MARCH 2008**

This is abt the convergys paper. I am student of BSAITM fbd branch IT.

There were three rounds.

- 1- Aptitude
- 2- Gd
- 3- Technical + hr

The aptitude had three sections

- 1- analytical reasoning
- 2- programming abilities
- 3- technical section

the duration of paper was 70 mts and there were 60 questions. There was negative marking + sectional cutoff.

Analytical reasoning consisted of questions like

- 1) there are two identical circular discs and the had on there two perpendicular diameters sequence like p,q,r,s and a,b,c,d not necessarily in that order and we had then arrange according to figure and conditions given.
- 2) There was a question on set arrangement
- 3) There are four people who buy a pc for X rs they divide their work hours acc to the contribution the make. We had to find the duration and cost
- 4) There are four people who get grades in subjects maths ,chemistry,physics and botany. Grades for each subject and there values were given .also grades scored by each people were too given . two conditions were given and then we had to find who scored highest and lowest grades.

Programming questions consisted of problems based on Algorithms and there complexity. It was all from ADA subject of cse branch.

Also there were two questions on flowcharts which were simple.

Technical part consisted of questions based on c++ and dbms. Dbms part was simple and basically had questions on normal forms and sql.

C++ had just basic questions which just required ur clear concepts of C++.

All The Best

Bye

## **CONVERGYS PAPER ON 15th DECEMBER AT HYDERABAD**

Hi I m Raja Sekhar I attended for the Convergys in Dec 15 in Hyd This is the

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Convergys pattern  
It has totally 5 sections  
Total Questions—100  
Total time-----103 mins

The 5 sections are

- 1) ENGLISH
- 2) REASONING
- 3) UNIX
- 4) DBMS
- 5) C++

1) ENGLISH SECTION—20q (20 min)

It has totally 20 spaces were given in the passage we should estimate the appropriate word in the blank space...4 options for each blank the passage is given below i don't remember the all dashes but this is the passage

Most agree that humor in the workplace can have beneficial effects. Yet not all humor is good humor. The challenge: how to interject appropriate humor and fun into our serious jobs without hurting others or seriously undermining the company. When used appropriately, humor can work for you.

Humor that Uploads Also Uplifts

Humor has the power to make people feel special. When you include people in fun it simultaneously improves morale, reduces stress and facilitates team building. With the prevalence of telecommuting and workgroups scattered geographically, the challenge of furthering working relationships, bonding and building camaraderie is real. At one San Francisco Bay Area company a workgroup staged an elaborate Remote Baby Shower. The expectant mother, who was out-of-state, called in for a pre-arranged conference call with her workgroup. When she did...surprise! Everyone was having a party in her honor. They uploaded digital photos of a decorated conference room and each other, and e-mailed sound files with well wishes. Everyone shared in the good cheer. This creative use of technology brought employees closer to each other, figuratively if not literally.

Humor That Brings People Together

Workplaces are full of opportunities to use humor for the benefit of all. Milestones are a natural place to employ humor. Dress like the recipient as a tribute during a surprise birthday party. Other celebrations to mark anniversaries, project completions or similar accomplishments are perfect opportunities to utilize humor. Even surviving certain projects is cause for celebration and fun.

Holidays are another natural time to employ humor. Halloween is a time for

contests to see who can best decorate conference rooms; for other companies the anniversary of their founding is cause for celebration. Silly speeches, skits and spoofs abound.

#### And the Award Goes To...

Staging award ceremonies is a great way to have fun, recognize each other and revel in the shared work experience. Whether the categories mimic those found at the Oscars, Emmys or Tonys, or are derivative, esprit de corps rises when the team laughs at itself and each other. Best Supporting Actor, Best Impersonation of an Inanimate Object, Best Special Effects, Most Likely to Secede, or Lifetime Achievement Award.

Pranks can alternately be uplifting or uprooting. A desktop publisher, on April Fools Day, adorned his co-workers cars' windshields with mock yellow parking tickets, complete with envelopes for remittance. Upon closer inspection, these true-to-life replicas of tickets had whimsical offenses of significance to the recipients. The departmental joker's ticket cited him for "excessive use of farce" and the hard charging corporate counsel's infraction charged him with a "Failure to Yield." Of course the initiator of the gag was later cited for impersonating an officer. Everyone laughed at the spoof once they realized it was a joke. Judge Judy's signature at the bottom of the ticket gave it away.

#### Pole Position

A fast growing company didn't have enough office space for full cubicles for its new hires. One unfortunate hire's assigned cubicle had a giant pole in its midst. To her credit she never complained. Co-workers felt for her. One night they hit the streets, collecting various fliers from telephone poles in their neighborhoods. The next day when the new hire reached her cubicle, the offending pole was now covered with notices about missing pets, renters seeking apartments, cheap movers for hire and even local GRE study groups. Not only did the employee know her co-workers felt her frustration, it bonded them as well as they pulled together to help one of their own.

#### One Person's Humor is Another Person's Horror

When targeting humor consider targeting yourself. Everyone has a different idea of what's funny and what's not. Many a well intentioned prank or joke has backfired. One co-worker sent another a prank letter impersonating a local media figure. The recipient mistook it for real, interpreted it as harassment and called the FBI. Oops!

#### The Benefits of Self-Effacing Humor

When we make fun of ourselves it actually demonstrates our healthy outlook,

showing we don't take ourselves so seriously. As a result, we're regarded as more approachable and down to earth. Don't make fun of yourself excessively. Such humor loses its effectiveness with overuse.

Everyone from politicians to CEOs to Southwest Airlines flight attendants use self-deprecating humor - humor that makes fun of themselves - to get people laughing at, and consequently with them. You can too.

While gallows humor may feel appropriate during layoffs and cutbacks, strive to employ humor that uplifts and taps universal themes for best results. Here's to laughter!

#### 2) REASONING PART—45q (48 min)

It has totally 45 questions we should answer them in 48 min Out of 48 questions  
10 questions from data sufficiency  
10 questions from Venn diagrams  
5 questions from \*, & questions  
5 questions from painted cube problems  
5 questions from seating arrangement problems  
4 questions from Blood relations  
Remaining 6 questions are different and simple problems like directions

#### 3) UNIX—10q (10 min)

The questions are easy we can answer them if we have basic knowledge in UNIX

Some questions what I remembered are

- 1) ----- acts as a command interpreter  
A) Unix shell b) kernel c) d) ans) a
- 2) Combine  $\$x=1;[x -ge 10]$  into a single statement
- 3) What's the output of the code snippet  
echo hello  
Eval echo Hello  
Eval echo eval Hello  
Ans: hello  
Hello  
Hello

#### 4) What does \$\* represent

#### 4) DBMS--- 10q (10 min)

All questions are very easy the questions are

- 1) Which statement is true to dbms?  
a) Collection of data  
b) Collection of interrelated data and set of programs to access that data

- c) Collection of inter related data no need of any programs
- d) Collection of data and set of programs

Ans) b

- 2) Values should dependant on primary key in which normal form?  
a) 1 NF b) 2nf c) 3nf d) 4nf

- 3) Mathematical representation of joining tables -----  
a) Union b) c) Cartesian product d)

4) A Question on view

5) Question on data objects and constraints

- 6) Use of normalization?  
a) Reducing redundancy b) little storage space c) d) all the above  
ANS)d

- 7) What r the types of joins below  
A) Interior & outer b) inner and outer joins c) d)  
Ans) b

5) C++ ---15 q(15 min)

- The code that could be written in which block to raise exceptions?  
A) Catch b) try c) finally d) none

Ans) b

2) Some programs on pointers some tricky questions

- 3) By using which keyword we can't change value after initialization?  
a) Int b) c) d) const

4) Class one  
{  
enum {name1,name 2, name 3}  
}

Wt is the value of name 2

- a) 0 b) 2 c) 1 d) 3

(this question is not full, like this only) ans) c

- 5) Which of the following is true for constructor?  
a) b) c) d) constructor can not be inherited

these are the questions wt I remembered I hope this may helpful to u  
BEST OF LUCK friends.

## **CONVERGYS PAPER ON 10th MARCH AT GHAZIABAD**

hi friends, I have given the convergys paper today(10/3/2007) at  
KIET,Ghaziabad.

the paper comprised of 5 sections:

### **1.English -20 ques(20min)**

A paragraph was given with 20 blanks.these had to be filled from options.various options were confusing as maore than 1 fit the blank.But the paper was average

### **2 Aptitude and Logical Reasoning- 45 ques(45 min)**

arnd 10 ques from venn diag.(not from venn diag of rs(verbal&non-verbal).it was simple and similar to venn diag we have studied in class-11.

5 ques on cube colouring

5 ques of the type:if 1is represented by\$ and 0 by\* then answer some mathematical equations.simple and include concepts about binary numbers some questions on data sufficiency(tricky)

a question on blood relation(easy)

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a ques on series 1,3,3,9,27,243,?.(ans:243\*27)

a question on puzzle(verbal,nonverbal -rs agg)

### **3. Unix-10 ques(10 min)**

finding output.

### **4. RDBMS-10 ques(10 min)**

normalization,keys.do starting chapters of korth or navathe.

one output for sql query.

### **5. C++ -15 ques (20 min)**

outputs.

prepare classes and pointers in a class well. this section was tough.

Separate question paper for each section was provided.the papers were distributed according to above pattern.first 10 min eng,after that 45 min for quant and so on.single answer sheet was given. However ques pqpre for each section was taken back after the stipulated time.

This company has very little requirements of trainees. Out of 1700 students, 46 students were selected for the interview. Thanx to the almighty, I was 1 Of those 46 students.

I hope this pattern will help u in ur preparations. All the best folks.

## CONVERGYS PAPER ON 18th MARCH AT SECUNDRABAD

Dear friends

I am Ershad Ahmad from Hyderabad .Today(18/3/07) I attended the written test for CONVERGYS at St. Sebastian school, Secunderabad. I would like to share some experiences and the nature of the test .The test was conducted by Merit-Trac.

The test was divided in five sections (100 Q's 100marks 100 minutes)

1. **Inferential vocabulary.** 20 Q's 20 Mins. 20 Marks
2. **Analytical and Logical Reasoning** 45 Q's 45 Mins. 45 Marks
3. **UNIX Programming.** 10 Q's 10 Mins. 10 Marks
4. **RDBMS** 10 Q's 10 Mins. 10 Marks
5. **C++** 15 Q's 15 Mins. 15 Marks

**Inferential vocabulary:** (Q.No. 1-20) 20 Q.s 20 marks 20 minutes

Fill in the blanks with appropriate words.

**Analytical & logical Reasoning:** (Q.No. 21-65)

(Q.No. 21-30) Venn diagram problem

(Q.No. 31-38) Venn diagram problem

(2 Q's) Assumption problem Such as India, Srilanka, Australia, England and Pakistan are the top five cricet teams for the last three consecutive years 2001-03. Asutralia and England were never in top 2 positions in 2003 srilanka wasin 4 th position in the first two years Australia and englasnd interchanged thire positons.

Q.No 1 Which is the top2 team in 2001 ?

QNo's 40-41 Simple logical Q's

Q.No 40. Boys was standing in row a particular boy was standing in 5th position counted both ways. How many boys were standing in the row?

QNo's 42-52 Data sufficiency

QNo's 52-53 Coding decoding

QNo's 52 In a certain language BLACK is coded as .Then what is the code for BLEACH ?

QNo's 60-65 Cube problem (painting sides)

**UNIX programming:** Qno's 65-75 (10 Q's 10 Min. 10 marks)

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To find output of programs mostly code snippets involving echo command.  
QNo. 71 Which is a command interpreter a). Shell b). kernel c).demon d). none of the above

**RDBMS:**

QNo.s 76-85 (10 Q's 10 Min. 10 marks)  
Question involving Primary Key Integrity constraint.etc

**C++:**

QNo.s 86-100 (15 Q's 15 Min. 15 marks)  
Finding Output from given code snippets

**CONVERGYS PAPER ON 2nd MARCH 2008**

This time the pattern was totally different from previous papers. There were 3 sections

1. Analytical reasoning 20 ques
2. Programming ability 20 ques
3. Technical 20 ques

There were 60 questions and 70 minutes were given..

First part was very tough.. i wonder from where they brought so typical questions. None of them were of the type given in R.S. aggarwal.

Second part was composed of calculating time complexity of algorithms and on algorithms. There were 10 questions on 2 flowcharts and were very easy.

In the technical section the questions were from oops ( Inheritance and static functions). On is-a and has-a relationship.. There were also some programming problems with a given solution we need to analyse the solution and answer from the options like :

- 1) it is a perfect design
- 2,3,4) some suggestions . we need to choose the right answer and rest were from DBMS..

- 1) Normal forms
- 2) Some queries were given and we need to find the output for that queries..

I do not know their selection criteria but there was negative marking although not mentioned..

Out of over 1000 students 41 cleared the aptitude..

As there were less students and also they were running out of time so the gd was

cancelled and interview was conducted. Although there were two panels one for hr and other for technical. but none of the student was there who has gone through without facing technical.. The technical part of interview was based on really very deep concepts.. So prepare technical ..

By the time when 30 students have faced the interview, only 2 were gone through.. rest of 10 I dnt have any idea.. But I have heard that they need to select only 7 students.

Best of luck to every one...

### **CONVERGYS PAPER ON 12th MAY AT LUCKNOW 2007**

Hi guys!! This is Ashish Chadha from lucknow.I m more than elated to tell u that I have made it to convergys,finally. It came on 12th of may at BBDNITM,lucknow.

Firstly there was a sectional written test comprising of following sections:

1.WORD USAGE(20Q) This comprised of a long scientific passage with blanks labeled (1-20)and 4 options for each questions. 2.REASONING ,QUANT AND VENN DIAGRAM SECTION(45Q) The questions were moderate ,u just have to manage ur time well enough.

3.UNIX(10Q) Just go through the syntax of various commands in unix..like echo meta,etc.

4.RDBMS(10Q) This was the easiest section if u hav the basic knowledge of dbms and SQL.

5.C++(15Q) Some questions were tough.be well versed with pointers,classes,inheritance

Out of around 300 candidates,38 cleared the written.

Then they called us for the ppt and the HR guy was very strict. He told us about the organization, its domains, industries served and all other aspects of the company. He said that they only pick the best because they offer the best to their employees. Then he gave us a 30 minutes break to eat something and come back with a presentation prepared of our own for 2-3 minutes..on any topic.

When we came back we found that we were going straight for interviews and the presentation will be seen there only.My no.was around the 30th so i had to wait a long time for the interview and now starts the real thing.....

When I went to greet them they stood up and shook hands with me. Then he asked me about the presentation. I had barely spoken 30-40 seconds that he said stop!! We got the gist of what you wanted to say. My topic was"Should group discussions and presentations be a part of freshera recruitment" and I was strongly in favour of it. One of the interviewer asked..... was I trying to impress them??to which I gave a flat answer..sir this, is just my view.if you are impressed

then I m doing my job right.

Then he asked me some HR questions...as to who r chadha's,what is ur objective and why.Then he asked me technical questions.. Firstly about my project then he came to SQL,DBMS..joins cursors,procedures..how to keep a database secure,a query to join two tables to create a table with a primary key and a null column. Asked me some queries to which I wasn't right but he was gauging my confidence. Then he asked about c++,object oriented programming. .inheritance. .types of classes. .types of inheritances,malloc,calloc...and he was quite satisfied with my answers.

Then the other guy asked me if this was my first interview ..i told him it was my second 1st being infosys..then he asked what went wrong there..i told him that 1 puzzle did the trick . Itold him that I was waiting for satyam's interview.then he told me that he himself was a x-satyamite.he then explained about the policies of Indian companies and their nature of keeping guys on bench. Then he asked me if I were to choose between satyam and convergys what would I choose and why.....i told him convergys because there is a chance of going abroad....the he explaine about the whole issue of going abroad. Then came his final sentence..... Irrespective of u choosing either of the companies I would like u to be a part of convergys..i said a solid "thank you,sir" and he told me to sharpen skills in unix,dbms,sql,c,c++ before joining.

I was more than excited to be selected.....shook hands with both of them It was certainly a euphoric day for me... 2 other guys from my college were selected....a total of 11 in total. GUYS ITS ALL ABOUT BELIEVING IN YOURSELF,IN GOD AND BEING CONFIDANT IN YOUR COMMUNICATION AND THOUGHTS. ITS CERTAINLY A DREAM COMPANY...THE PACKAGE FOR NOW IS 3.3 BUT THIS WOULD INCREASE BY JOINING TIME.

### **CONVERGYS PAPER ON 5th AUGUST 2006 AT PUNJAB**

The test was conducted for recruiting "junior graduate trainees" for s/w development.

eligibility criteria was 60% or above in 10 and +2.

65% above in graduation and 70% above in post graduation.

the pattern was as follows:

20 ques- inferential english (22 min)

45 ques- general Aptitude (48 min)

10 ques- Unix (10min)

10 Ques- RDBMS(10 min)

15 Ques- C++(15 min)

----- English

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It was some paragraph on some astrophysicist hawking and there were 20 blanks which had to be filled by choosing appropriate word from 4 choices ( for each blank).

----- Aptitude

consisted of some block seating problems like six people are sitting facing each other on 2 benches etc.

- 80 people play football and 20 play hockey and football .total students are 130. how many play only hockey.
- 20% watch zee movies and 30% watch star and 50% watch discovery.30% watch both zee and star then how many watch only star... such kind of questions.
- one ques on blood relation.
- ques on ages.
- changing in binary form and representing symbol 0 by \* and 1 by & choose the correct pattern like 4 stands for &\*\*.
- dice coloring ques.

----- Unix

- which one is not a defined keyword in unix :do,done ,end,until
- there were question on scripts only like script was given and its output was asked .you had to choose correct one.

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prepare classes and pointers in a class well. this section was tough.

Separate question paper for each section was provided.the papers were distributed according to above pattern.first 10 min eng,after that 45 min for quant and so on.single answer sheet was given. However ques pppre for each section was taken back after the stipulated time.

This company has very little requirements of trainees. Out of 1700 students,46 students were selected for the interview.Thanx to the almighty,I was 1 Of those 46 students.

I hope this pattern will help u in ur preparations. All the best folks.

By,  
Gaurav Kohli

### **CONVERGYS PAPER PATTERN ON 08th AUGUST 2006 AT VIJAYAWADA**

Hello Friens

I have attended the Convergys campus interview on Aug 8.  
The interview was held in our college for about 1411 students from 25 different colleges.

The interview procedure consisted 2 phases:

- 1) Writtens test
- 2) Technical & HR interview

Coming to the written test:

It has 5 sections

- 1) Inferential vocabulary round
- 2) Logical &Aptitude test
- 3) Unix programming concepts
- 4) RDBMS concepts
- 5) C programming

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The

1) inferential vocabulary round has a passage with blanks and 4 options to fill each blank.

It had 20 blanks and 22 minutes for that section

2)The Logical and Aptitude section has 45 questions for 48 minutes.

It had number of problems on sets

Example: people studying maths 20,people studying english 30.studying both some number,Find total.....like that.

Around 12 questions were there

Logical questions on Family relations.

some questions on binary numbers.

Cube questions.

3)The unix programming 10 questions 10 minutes.

4)The RDBMS concepts 10 questions 10 minutes

5)The c 15 questions 15 minutes....

Some output questions....like that.

The major ELIMINATION ROUND was the WRITTEN TEST.

Out of 1411 students, 98 were shortlisted for the HR&Technical interview.

These convergys people have less requirement, that is why they have revised our cut-off, initially they kept some cut-off, then 300 students were there. So they again revised and took 98 students.

All this revision of cut-off took place off-screen.

I came to know these issues from our faculty members who were present at the time of revision of cut-off.

NO negative marking. But a still more CRITICAL way of getting the score is:

They will count Correct Answers, Wrong Answers and take %(percentage), Which is your Written test score.

So guys/gals you have to really be sound and get through the written test in-order to get into CONVERGYS. But it's really a good company to get into.

So ALL THE BEST for Everyone

Regards

Sandeep

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### And the Award Goes To...

Staging award ceremonies is a great way to have fun, recognize each other and revel in the shared work experience. Whether the categories mimic those found at the Oscars, Emmys or Tonys, or are derivative, esprit de corps rises when the team laughs at itself and each other. Best Supporting Actor, Best Impersonation of an Inanimate Object, Best Special Effects, Most Likely to Secede, or Lifetime Achievement Award.

Pranks can alternately be uplifting or uprooting. A desktop publisher, on April Fools Day, adorned his co-workers cars' windshields with mock yellow parking tickets, complete with envelopes for remittance. Upon closer inspection, these true-to-life replicas of tickets had whimsical offenses of significance to the recipients. The departmental joker's ticket cited him for "excessive use of farce" and the hard charging corporate counsel's infraction charged him with a "Failure to Yield." Of course the initiator of the gag was later cited for impersonating an officer. Everyone laughed at the spoof once they realized it was a joke. Judge Judy's signature at the bottom of the ticket gave it away.

### Pole Position

A fast growing company didn't have enough office space for full cubicles for its new hires. One unfortunate hire's assigned cubicle had a giant pole in its midst. To her credit she never complained. Co-workers felt for her. One night they hit the streets, collecting various fliers from telephone poles in their neighborhoods. The next day when the new hire reached her cubicle, the offending pole was now covered with notices about missing pets, renters seeking apartments, cheap movers for hire and even local GRE study groups. Not only did the employee know her co-workers felt her frustration, it bonded them as well as they pulled together to help one of their own.

### One Person's Humor is Another Person's Horror

When targeting humor consider targeting yourself. Everyone has a different idea of what's funny and what's not. Many a well intentioned prank or joke has backfired. One co-worker sent another a prank letter impersonating a local media figure. The recipient mistook it for real, interpreted it as harassment and called the FBI. Oops!

### The Benefits of Self-Effacing Humor

When we make fun of ourselves it actually demonstrates our healthy outlook, showing we don't take ourselves so seriously. As a result, we're regarded as more approachable and down to earth. Don't make fun of yourself excessively. Such humor loses its effectiveness with overuse.

Everyone from politicians to CEOs to Southwest Airlines flight attendants use self-deprecating humor - humor that makes fun of themselves - to get people laughing at, and consequently with them. You can too.

While gallows humor may feel appropriate during layoffs and cutbacks, strive to employ humor that uplifts and taps universal themes for best results. Here's to laughter!

### 2) REASONING PART—45q (48 min)

It has totally 45 questions we should answer them in 48 min Out of 48 questions  
10 questions from data sufficiency  
10 questions from Venn diagrams  
5 questions from \*, & questions  
5 questions from painted cube problems  
5 questions from seating arrangement problems  
4 questions from Blood relations  
Remaining 6 questions are different and simple problems like directions

### 3) UNIX—10q (10 min)

The questions are easy we can answer them if we have basic knowledge in

## UNIX

Some questions what I remembered are

- 1) ----- acts as a command interpreter  
A) Unix shell b) kernel c) d) ans) a
- 2) Combine `$x=1;[x -ge 10]` into a single statement
- 3) Wats the output of the code snippet

```
echo hello
```

```
Eval echo Hello
```

```
Eval echo eval Hello
```

Ans: hello

```
Hello
```

```
Hello
```

- 4) What does `$*` represent

- 4) DBMS--- 10q (10 min)

All questions are very easy the questions are

- 1) Which statement is true to dbms?

- a) Collection of data
- b) Collection of interrelated data and set of programs to access that data
- c) Collection of inter related data no need of any programs
- d) Collection of data and set of programs

Ans) b

- 2) Values should dependant on primary key in which normal form?

- a) 1 NF b) 2nf c) 3nf d) 4nf

- 3) Mathematical representation of joining tables -----

- a) Union b) c) Cartesian product d)

- 4) A Question on view

- 5) Question on data objects and constraints

- 6) Use of normalization?

a) Reducing redundancy b) little storage space c) d) all the above  
ANS)d

7) What r the types of joins below  
A) Interior & outer b) inner and outer joins c) d)  
Ans) b

5) C++ ---15 q(15 min)

The code that could be written in which block to raise exceptions?  
A) Catch b) try c) finally d) none

Ans) b

2) Some programs on pointers some tricky questions

3) By using which keyword we can't change value after initialization?  
a) Int b) c) d) const

4) Class one  
{  
enum {name1,name 2, name 3}  
}  
Wt is the value of name 2  
a) 0 b) 2 c) 1 d) 3  
(this question is not full, like this only) ans) c

5) Which of the following is true for constructor?  
a) b) c) d) constructor can not be inherited

these are the questions wt I remembered I hope this may helpful to u

### **CONVERGYS PAPER ON 18th AT CHENNAI**

The Covergys is one of the easiest test to crack!!! Before going to interview!! 2 thing to follow before going to any interview

Rule1:Stay COOL  
Rule2:Stay COOL!!!

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Chat with other engineers at [www.123eng.com/forum](http://www.123eng.com/forum)

Becos it will help you to think more.Its from my own exprience i am saying. The question pattern was same as the previous question papers posted by our fnds,

There were 4 sections:

1:English : (all of same type)

It had very easy fill in the blanks... They gave a passage on Colombia space craft and passage had blanks to be filled eg.

They next launch is \_\_\_\_\_ by the end of next month. a) Expected  
b)Planned c)scheduled

2.Logical reasoning:

Its one of the easiest part just prepare ur self with logical resoning book.... The Venn diagram occupied 4(4 questions each) parts of the parper,

Quantitative Reasoning(10questions approx) : eg: 1-50 how many prime numbers are there....

Data sufficiency occupied 10questions. (upto this occupies the 52 questions)

acronyms, number series, \$ replace by 1,\* by 0 question....

3.Unix questions

Its very basic questions. Just glance the basic functional syntax and concepts from easiest of book available as a guide in market.

eg) which acts as a interperter in UNIX 1)Kernel 2)Shell 3... 4..

Let  $x=10,y=20,z=30$

Let  $c=x+y+z$

echo \$c A 1)error 2)60 3)10 4)20

4) RDBMS:

Its was the concept based on normalization,syntax based question, keyword based questions and they gave query and asked us to check the error.

5) C++:

It was quite easy. I used the C,C++ based question paper present in freshers world and it helped me a lot. Its based on pointers and some sime easy questions. Every question will be within the sample question paper available at this site.

so all the very best fnds its a good opportunity to crack the test . hope my expr have atleast 1% benifit to you!!

## CONVERGYS PAPER ON 18th MARCH AT SECUNDRABAD

Dear friends

I am Ershad Ahmad from Hyderabad .Today(18/3/07) I attended the written test for CONVERGYS at St. Sebastian school, Secunderabad. I would like to share some experiences and the nature of the test .The test was conducted by Merit-Trac.

The test was divided in five sections (100 Q's 100marks 100 minutes)

1. Inferential vocabulary. 20 Q's 20 Mins. 20 Marks
  2. Analytical and Logical Reasoning 45 Q's 45 Mins. 45 Marks
  3. UNIX Programming. 10 Q's 10 Mins. 10 Marks
  4. RDBMS 10 Q's 10 Mins. 10 Marks
  5. C++ 15 Q's 15 Mins. 15 Marks
- Inferential vocabulary: (Q.No. 1-20) 20 Q.s 20 marks 20 minutes

Fill in the blanks with appropriate words.  
Analytical & logical Reasoning: (Q.No. 21-65)

(Q.No. 21-30) Venn diagram problem

(Q.No. 31-38) Venn diagram problem

(2 Q's) Assumption problem Such as  
India, Srilanka, Australia, England and Pakistan are the top five cricet teams for the last three

consecutive years 2001-03. Asutralia and England were never in top 2 positions in 2003 srilanka wasin 4 th position in the first two years Australia and englasnd interchanged thire positons.

Q.No 1 Which is the top2 team in 2001 ?

QNo's 40-41 Simple logical Q's

Q.No 40. Boys was standing in row a particular boy was standing in 5th position counted both ways. How many boys were standing in the row?

QNo's 42-52 Data sufficiency

QNo's 52-53 Coding decoding

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QNo's 52 In a certain language BLACK is coded as .Then what is the code for BLEACH ?

QNo's 60-65 Cube problem (painting sides)

UNIX programming: Qno's 65-75 (10 Q's 10 Min. 10 marks)

To find output of programs mostly code snippets involving echo command.

QNo. 71 Which is a command interpreter

a). Shell b). kernel c).demon d). none of the above

RDBMS:

QNo.s 76-85 (10 Q's 10 Min. 10 marks)

Question involving Primary Key Integrity constraint.etc

C++:

QNo.s 86-100 (15 Q's 15 Min. 15 marks)

Finding Output from given code snippets

**This Paper was submitted by me, Anurag and my friend Nayan from ICFAI Tech**

The Convergys paper's are five sections

1) Inferential Vocab (20Q) (20 mins) - long passage with blanks numbered 1 – 20 and 4 options for each and every row.

2)Set Theory + Venn Diagrams, Data Sufficiency, Mathematical operations, Calender, Blood relation, Cube painting, probability(45Q) (48mins)

3)UNIX

4)RDBMS

5)C++ Programming

There was sectional cut off and they choose you based on the ratio of correct answers out of total attempted ones.

Out of 695 students who appeared to give the examination only 11 cleared the Aptitude examination to reach the Interview Round.

Section 1

This was the paragraph given to us in the paper although the options given were altogether different yet the blanks were at the same place.

“NEW YORK -- Some questions even stump Stephen Hawking.

The famed British astrophysicist and bestselling author has turned to Yahoo Answers, a new feature in which anyone can pose a question for fellow internet users to try to answer. By Friday afternoon, nearly 17,000 Yahoo users had responded.

Hawking's question: "In a world that is in chaos politically, socially and environmentally, how can the human race sustain another 100 years?" Some of the answers were short -- "get rid of nuclear weapons" -- and others vague -- "Somehow we will." Many were doubtful: "I don't think it is possible unless we expand into space," one user wrote.

A number of people suggested thinking differently, ending bickering or fostering cooperation.

Officials at the University of Cambridge, where Hawking is a mathematics professor, confirmed that Hawking wrote the message but said he would have no further comment.

Hawking's groundbreaking research on black holes and the origins of the universe has made him one of the best-known theoretical physicists of his generation. Author of the global best seller *A Brief History of Time*, Hawking is known for proposing that space and time have no beginning and no end.

Lately, he's been pondering about the fate of humans. In a June 13 speech in Hong Kong, Hawking said the survival of the human race depends on its ability to find new homes elsewhere in the universe because there's an increasing risk that a disaster will destroy Earth.

He said that if humans can avoid killing themselves in the next 100 years, they should have space settlements that can continue without support from Earth.

Hawking is one of 10 celebrity questioners Yahoo solicited as part of its "Ask the Planet" campaign.

The Sunnyvale, California, internet company spent weeks trying to track Hawking down but got his participation within a day of reaching the correct assistant, said Patrick Crane, vice president of marketing for Yahoo Search.

The question was submitted a few days before the Hong Kong speech and posted this past Wednesday.

Over the next week, Yahoo employees are expected to work with Hawking to sift through the answers and select one or several to highlight as best responses.

Yahoo Answers, like an offering from Google and one planned by Microsoft, is among the services aimed at tapping the collective intelligence. It's based on the premise that humans as a group can do a better job at finding information than machines or any single person can.

Anyone can ask or answer a question, regardless of expertise, although Yahoo will eventually implement a rating system meant to elevate users with better reputations, based on their past questions and answers."

## Section 2

1) A site received 419 visits on 3 of its links, there were 145 hits on "Contact us", 11 visitors hit all the 3 links, while "FAQ" and "Home" links had the same no of hits. 2 visitors hit "Contact" and "Home"; 11 visitors hit "FAQ" and " Home" and another 11 "FAQ" and "contact"

Then there were 4 questions

- A) How many visited the FAQ link
- B) How many visited the FAQ link only
- C) How many visited the Contact us only
- D) Don't remember this 1

· There were 3 questions in all from Set theory n Venn Diagram, I don't exactly remember the other 2 questions but they were similar and quite easy.

4) If 1st October is a Sunday then wats the day on 1st November

Ans: Wednesday

5) Vipul pointing at a photograph said "The girl in the picture is my grandfather's only sons daughter"

How is Vipul related to her

Ans: Brother

6) There were around 12-15 questions on Data Sufficiency.

22) There was a Cube coloring Problem with 5 subquestions

A painter is asked to cut a wooden cube which is painted in black, then again he cut the top layer in 4 parts, middle layer in 9 and bottom layer in 16 cubes

A) How many cubes are painted on 3 sides

Ans: 8

B) How many cubes were painted only on 2 sides

Ans: 12

C) How many cubes were not painted at all

Ans: 1

Then there were 2 more questions like this

23) If a person has 2 coins, one with both sides as head and the other a normal coin then what was the probability of getting a head.

Ans: 2/3

This ends the Apti section

Section 3 Unix:

1) Combine  $x=1; [x \geq 10]$  into a single statement

Don't remember the options

2) cmd line1: prompt1= "Employee Id"

cmd line2: x=1

cmd line3: \_\_\_\_\_

Ans: eval  $\backslash$ prompt\$x

3) What's the output of the code snippet

```
echo hello
```

```
Eval echo Hello
```

```
Eval echo eval Hello
```

Ans: hello

```
Hello
```

```
Hello
```

4) How to use the Bourne shell under C shell

There were 4 options beginning with #!/bin/usr (something like this)

5) What does \$# represent

6) What does \$\* represent

Don't Remember the rest of them

Section 4 DBMS:

1) Relation of an entity to itself is known as

A) one to many B) one to one 3) Recursive 4)??

2) A relation in RDBMS can exist between \_\_\_\_\_ entities

A) min 2 B) Atleast 1 3)three 4)none of these

3) 5th Normal Form depends upon

A) Multivalued Dependencies B) Functional Dependencies C) ?? D) ??

4) Which of these is not TRUE abt the join and the union

A) Join is always costlier than union

B) Union always acts upon columns

C) Union always acts upon rows

D) Join always acts upon columns

(The options were similar to this one not exactly these)

5) In a Left outer joint operation what will be returned

A) Left table returns all rows

B) Right table returns all rows

C) Both tables return all rows

D) Right table returns NULL

6) 1 Question on ODBC

And 4 other questions on DBMS which I don't remember

Section 5 C++:

1) A function in a Class by default is

A) Virtual B) Inline C) Pure Virtual D) None of these

There were 2 questions given to find out the output

Then there were questions upon fstream and ostream

Don't remember much about this section, most of the questions in this section were under pointers, inheritance and constructors / destructors.

Unfortunately we couldn't get through the written test, Pray for us

## **CONVERGYS PAPER ON 21st JULY AT HYDERABAD**

Hi Pals,

Convergys papers consists of 5 sections

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- 1) VERBAL(20Q) (20 mins) - long passage with blanks numbered 1 - 20.4 options for each and every row.
- 2)QUANT,REASONING,VENN DIAGRAMS(45Q) (48mins)
- 3)UNIX
- 4)RDBMS
- 5)C++ Programming

1)VERBAL----

This is the paragraph which exactly we got. Got this one in google search.  
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Anyone can ask or answer a question, regardless of expertise, although Yahoo will eventually implement a rating system meant to elevate users with better reputations, based on their past questions and answers.

## 2)QUANT,REASONING,VENN DIAGRAM

First 10ques are based on venn diagrams lil bit easy .Then next puzzle test question he asked some around 4 on that.

Is PQR a isosceles triangle?----he gave some two statements we need to choose that whether 1st stt is euf or 2nd one enuf or both are required to get solution or we cant get solution by using both statements.These kind of questions ge asked some around 8.someof them are....

Options:-

- a)1st Statement alone will give result.
- b)2nd Statement alone will give result.
- c)1st n 2nd Statement both will give result.
- d)Results can not be obtained

-->Find the value of b.a n b are non negative numbers

1)2a-b is divisible by five

2)a-b=6

-->PQRS is a Quadrilateral.reactagle is drawn(Not excatly but these kind of ques)

1)PS n QR having positive slope

2)PQ n RS Having positive.

-->find value of Y?Y is non negative integer.

1)XY+Y^2=0

2)XY+Y^2=5

-->tank was filled up to 1/3 after that again it was filled with 3 Lts of water now the tank is 1/2 filled.wat is the capacity of Tank?(Gave 4 Options)

-->A Person painting on a glass board which is of 3:2 ratio.the smaller side size is of 15 inches.wat is total size of board?

-->one question on permutations

-->from 1 to 100 how amny numbers are diovisible by 4 and should contain 4 in the divisible number?

1)6 2)7 3)9 4)10

Ans)4,8,12,16,20,24,28,32,

36,40,44,48,52,56,60,64,68,72,76,80,84,88,92,96,100 - these r the numns divisible by 4 n the number wich contain 4 digit are 4,24,40,44,48,64,84.

->>A Prob on Cubes....4\*4\*4 cubles is there and a smaller cuble of 64 blocks are joined together.....(i didnt remember excatly the questions it was very big he said we need to remove the middle 4 blocks and paint it with red some thing lik that it was a lil bit tough)

3)UNIX

1) \_\_\_\_\_ acts as command interpreter

2)S# is used for \_\_\_\_\_?

2 r 3 programs he asked.

4)RDBMS.

-->some query is given which join is used in this query?

-->Two or Three questions on NORMAILZATION.

-->Modify is union of \_\_\_\_\_ a)INSERT and UPDATE b)UPDATE and DELETE

3)SELECT and DELETE 4)UPDATE and TRUNC

-->Some defintion is given and options as??a)Priamry Key b)Candidate key

c)Foriegn Key

-->some question on ODBC.

5)C++

-->He gave some around 5 programs

-->2 programs are based on inheritance.

-->some are based on theory a lil bit easy.

Time maintaing is the important.

Me just gave exam waiting for my result.They said they will mail short listed candidates.

Please pray for me.

### **Convergys Placement Paper 19 July 2007**

I am Anirudh,doing my EEE final year from BVRIT,Narsapur,Medak ,Andhra Pradesh.

We had convergys written test on 19th August 2007 and interview on 26th.

Convergys doesn't prefer taking many ppl as it doesn't have much necessity and

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Chat with other engineers at [www.123eng.com/forum](http://www.123eng.com/forum)

so one has to do very well in all rounds to get selected. They filter out a lot of ppl.

#### WRITTEN TEST :

English : 20qs 20 mins

There was a passage on Yahoo answers, with blanks and we need to fill it up using the

given four options. The passage was about 750 words and so there were 20 blanks.

Eg :

Even great people are \_\_\_\_\_ (1) by some questions.

1.a) bamboozled b)Challenged c)stump d) defeated

You can answer the above blank correctly only if you have the total idea of the passage.

Sometimes the options are so similar that you feel that may all the four options are correct. So u need to understand the context of the passage and so the most appropriate word should fit in.

Aptitude : 45 qs 48 mins

Venn diagrams :

guys these are the easiest ones. They asked many questions based on Venn diagrams...

so they should be easy to score. Formulae are not going to be useful. Use Venn diagrams directly..

Eg:

In a website which has three links of the total 142 surfers who visited the site 67 clicked home,56 clicked signin and 45 clicked next.6 clicked only home and signin but not next.10 clicked home and next links,27 clicked only next link and 2 clicked all the three links.

1.How many clicked only Home link (and 4 options ) Ans 51

2.How many clicked only Signin link Ans 40

3.How many did not click 'only home link' Ans 91

One Cube problem : worth 5 qs == 5 marks :

A wooden cube is painted with black paint. Then it is sliced into 3 squares of the same thickness. The first square is cut into 4 equal blocks. The middle slice of wood is cut into 9 equal blocks. The last slice is cut into 16 equal blocks

- 1.How many block(s) have paint on one side
- 2.How many block(s) have paint on 2 sides
- 3.How many block(s) have paint on 3 sides
- 4.How many block(s) have paint on all 4 sides
- 5.How many block(s) have no paint at all

ANS

1. 8
2. 12
3. 8
4. 0
5. 1

Data Sufficiency Questions :

Each bit has a 'question' like is  $a > b$  ?

With two statements

1.  $a > c$
2.  $a^2 > b^2$

Options:-

a) 1st Statement alone will give result.

- b) 2nd Statement alone will give result.
- c) 1st n 2nd Statement both will give result.
- d) Results can not be obtained

So the answer for the above example is d.  
Attention To detail / data :

Three numbers are given ..u need to decide which two are similar or if all three are different or similar.

1. 8849651 2. 8849561 3. 8849651

- a) 1&2 are same b) 2&3 are same c) all are same d) 1 & 3 are same e) all are different

ANS: d

1. Niziamuddin 2. Nizeamuddin 3. Niziammudin

- a) 1&2 are same b) 2&3 are same c) all are same d) 1 & 3 are same e) all are different

ANS : e

0 is represented as \* and 1 is represented as \$

as we move left the weight increases in power of 2

like 1 is represented as \$ ..3 as \$\$..... 4 as \$\*\*

This I feel is a bit time consuming..Five questions were based on these :  
 $\$**\$\$** \times \$*\$**\$* / \$**\$\$* = ?$

and four options in the same code ! SO be quick here....

The next three sections are

UNIX ,,RDBMS ,, C++ Programming

Being a Electrical and Electronics Student I did not prepare for this section.

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But didnt blindly mark all the questions. I took a look at the question and then chose the nearest answer. In C++ we can score above cut off with good knowledge in C programming...The cut off for non cse & IT students will be lower

Only 6 were selected from an approximately 160 students

And I was one of them !!!

INTERVIEW :-----

The interview was conducted on 26 August ,Sunday at Convergys campus at hitech city,hyd.

After a brief presentation about the company we were informed that there next rounds will be Group Discussion and then Technical(& HR) Interview.

GD

We were divided in groups of 14 and were given 10 minutes to decide the topic by ourselves.If the Judge did not like the topic or thought that they are too easy he shoots his own topic...

Almost no topic was decided by the candidates..The panel itself gave the topic..

Few topics were

Relevance of Chake de India

Relevance of Munnabhai Gandhigiri in Todays generation

Relevance of Rang De basanhti...

TECHNICAL/HR INTERVIEW :

My interviewer was MR.X

The interview introduced himself and asked me to be seated. He was cool. Expected no formalities. He saw my CV and asked me to tell him about myself...

Then he asked me if I knew C, C++ unix,rdbms sql ....

I said I only know C so he asked me

“ Then how did you pass the written test ? By luck“

I answered well and he moved on and started on C

Mr.X: Ok so u know C ?

Yes sir,I do

Very well ??

No sir...

Ok.

“I give you an array of wch has 10 numbers from 1-9 ,so only one number is repeated how will you find out repeated number, quickly?”

Like the question was .....

Int A[10] = {1,2,4,6,3,5,5,7,8,9}

I said quickly “ take the sum of all the numbers in the array and subtract the sum from 1-9 ie., $9*10/2 = 45$  and whatever is the difference ,that number is repeated.”

He was impressed and asked me to write a function to swap two numbers...

Guys make note it's the function not just the logic .....u may or may not use the third variable or pointer...

Among others were..

Difference between structure and union

“ B/w class and structure

He asked a few easy question from networkd theory,stmld microprocessors ..

I didnt answer microprocessors well L

Then he asked a few more of logical questions from math and C (calloc,malloc,files)....

I was a bit rusty in C as well because of I only came to the previous night that we had the interview the next day.

I did not do very well in the C part

So I feel ,almost out of an irritation he asked me

“Ok .Why should I take you ?”

I answered this one very well.

He asked “any questions” and I said “none” he thanked me and offered a hand shake and I left.

A possible question could be what the three sets of dots could relate to convergys in the company’s logo...

And after two mins someone was asking for the original marks memos and I understood that I was selected !

So guys at convergys they don’t see how many you answer...they see your mindset...and spontaneity.

If you don’t know just say I don’t know ,instead of ending up saying something wrong. & BE COOL !

DON’T think it’s a very easy interview anyways...

So those who are from non –cse background don’t think its impossible to get into convergys..yes it is tough, not impossible..

Hope I did contribute at least a dot in your path to get into convergys

And hope we converge at its dots...